



Judicial Services
Office of the Executive Secretary
Supreme Court of Virginia

I-CAN! Virginia Online Protective Order Assistance

Available in English and Spanish



If you are in immediate danger, call 911.

What is I-CAN! Virginia?

I-CAN! Virginia is a free online program that helps you complete the forms needed to ask the court for a protective order.

NOTE: After completing the paperwork using I-CAN! Virginia, you must still physically print the forms and take them to either the clerk's office or the Court Services Unit, according to the location printed at the top of your completed paperwork. This location is determined by the relationship between you and the person you are seeking protection from.

Additional Resources

For safety planning assistance and connecting to resources near you, contact Virginia's Statewide Sexual and Domestic Violence Hotline. Free. Confidential. 24 hours a day. 7 days a week. 365 days a year. Call: 1(800) 838-8238 | Text: 1(804) 793-9999 | Chat: www.vadata.org//chat/

Legal Aid Hotline

1(866) 534-5243

Virginia State Bar Lawyer Referral

1(800) 552-7977

Virginia Poverty Law Center

1(804) 351-5274

Virginia Easy Access

1(888) 992-0959

2-1-1 Virginia

1(800) 230-6977



ican.vacourts.gov



1-804-802-0228



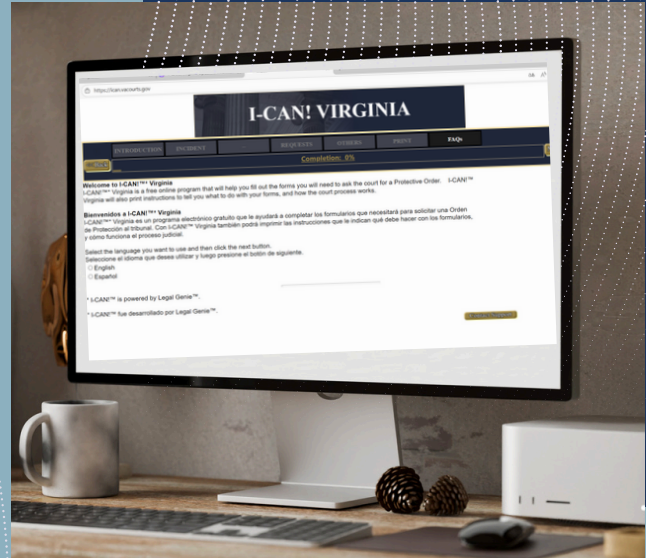
dvps@vacourts.gov



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What do I need to use I-CAN Virginia?

- A computer or phone with internet access.
- A printer.
- Information about the person from whom you are seeking protection including their name and address.
- Information about events that led you to ask for a protective order.
- Helpful information (but not required): the person's date of birth, Social Security number, phone number, and other identifying information. Adding this information can help officers serve the person with a copy of the order, which is required for the order to be effective.

Does I-CAN! Virginia give legal advice?

No, it will not give you legal advice. I-CAN! only helps you complete the forms you need to ask the court for a protective order. You may hire an attorney to give you legal advice.

How do I use I-CAN! Virginia?

1. Go to <https://ican.vacourts.gov>
2. Choose English or Spanish.
3. Click Next (top right of the page) after answering each question.
4. After you enter your name, the system will give you a PIN. **SAVE YOUR PIN.** You need it to access your forms if you have to finish later and when you have to print the forms.
5. To choose your locality. Visit <https://selfhelp.vacourts.gov/> to find your jurisdiction.
6. Continue as prompted, answering the questions as best as you are able. **PRINT YOUR FORMS.**
7. Take the printed forms to the location listed at the top of the form.
 - General District courts: take the forms to the clerk's office.
 - Juvenile & Domestic Relations district courts: take the forms to the Court Services Unit for that court.Visit <https://selfhelp.vacourts.gov> for the physical addresses.